

Oxford University Press

Accessibility Conformance Report WCAG Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version: Blackstone's Police - 2024 (<https://www.blackstonespoliceservice.com>)

Report Date: March 2024

Product Description: Blackstone's Police is the online service that brings together all online resources for police promotion candidates sitting the NPPF Step 2 Legal Examination and trainee investigators preparing for the National Investigators' Examination.

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Notes:

Web conformance for this report is generated by evaluating the Blackstone's Police website and the following group of pages in it.

- Homepage
- Personal Profile
- Subject
- News page
- Advanced Search

- [About Page](#)

Evaluation Methods Used:

Blackstone's Police has been evaluated for the Academic division of Oxford University Press for accessibility of its text and features. The evaluation conducted in accordance with WCAG 2.1 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, motor disabilities and Cognitive impairments.
- Manual evaluation of the Blackstone's Police website pages using assistive software (NVDA), and assessment tools (CCA, Text spacing), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
 - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
 - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color using "Colour Contrast Analyser"

Tool.

- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

Assessment has been conducted on the following platforms:

Device	OS Version	Browser	Screen Reader	Tools
PC Desktop	Windows 11	Chrome	NVDA	CCA, Text Spacing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> • Image must have alternate text on Sign in via your institution page. • Incorrect alt is defined for Oxford University Press on Advanced search page. • Image element doesn't have an alt attribute on Content page. • Incorrect alt is defined for Blackstone's Police Sergeants' and Inspectors' Q&A. • Alt text is provided for book image in Homepage Subject.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Not Applicable	There is no audio only and video content within this application
1.2.2 Captions (Prerecorded) (Level A)	Web: Not Applicable	No video content is available within the application.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not Applicable	Since no audio and video content is available within the application.
1.3.1 Info and Relationships (Level A)	Web: Partial Support	<p>Most of the information, structure, and relationships can be programmatically determined.</p> <ul style="list-style-type: none"> • Semantic heading structure is not defined on the Homepage. • Landmark is not defined on the Homepage. • Landmark is not defined on FAQ page. • Heading hierarchy is not correct on FAQ page. • Landmark is not defined on the Subscribe page. • Screen reader announces repeatedly content information on Sign in via your institution. • Landmark is not defined on Sign in via your institution page. • Heading level, one is not defined on Sign in via your institution page. • Landmark is not defined on About page. • Landmark is not defined on Legal page.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Landmark is not defined on the Accessibility page. • Landmark is not defined on Customer Services page. • Screen reader doesn't announce FAQ link properly on Customer Services page. • Empty heading is defined on Contact Us page. • Screen reader announces two different links for a single element on FAQ page. • Landmark is not defined on Course Information page. Screen reader announces blank and clickable on Course information page. • Form label is not associated with its checkbox control on Advanced search page. • Page doesn't have heading level one on Advanced search page. • Table caption is not defined on the content page. Landmark is not defined on Homepage Sergeants Q&A • Error message is not displaying in red color on Sergeant' & Inspector' Q&A page. • Heading level 1 is not defined on Homepage Sergeants Q&A page. • Incorrect heading structure is defined on Contact Us page
1.3.2 Meaningful Sequence (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> • User is unable to navigate the content available on Sign in via your institution page. • Focus order is not logical on Sign in via your institution page. • Screen reader focus is not logical on Content page.
1.3.3 Sensory Characteristics (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> • Tooltip is not defined for visual icon on Homepage. • Tooltip is not defined for close icon on share link modal dialog. • Tooltip is not defined for share icon on Subscribe page.
1.4.1 Use of Color (Level A)	Web: Partially Supports	Color is only used as a decorative or supplemental attribute of user interface elements. Textual

Criteria	Conformance Level	Remarks and Explanations
		<p>representation is always used as the primary mechanism for conveying information.</p> <ul style="list-style-type: none"> • Search your library's resources appear as link on Homepage. • Link text has insufficient contrast ratio on Create a personal profile page. • Link text has insufficient contrast ratio of 2.7:1 on Legal page. • Link text has insufficient contrast ratio of 2.7:1 on Customer Services page. • Link text has insufficient contrast ratio of 2.7:1 on Contact Us. • Button control appear as text on Advanced search page. • Text in combo box has insufficient contrast ratio in Homepage Subject.
<p>1.4.2 Audio Control (Level A)</p>	<p>Web: Not Applicable</p>	<p>There is no audio that plays automatically.</p>
<p>2.1.1 Keyboard (Level A)</p>	<p>Web: Partially Support</p>	<p>Blackstone's Police supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).</p> <p>Exceptions:</p> <p>Some elements are not accessible and operable through the keyboard and few buttons not activated using space key in most of the pages.</p> <ul style="list-style-type: none"> • Control is not operable through keyboard on Share

Criteria	Conformance Level	Remarks and Explanations
		link modal dialog. <ul style="list-style-type: none"> • Tooltip is not visible for search icon on Homepage. • Tooltip is not visible through keyboard on Subscribe page. • Share modal dialog is not getting closed by using ESC key on Subscribe page.
2.1.2 No Keyboard Trap (Level A)	Web: Supports	
2.1.4 Character Key Shortcuts (Level A)	Web: Not Applicable	No custom keyboard shortcuts are used.
2.2.1 Timing Adjustable (Level A)	Web: Not Applicable	There are no time limits set on content.
2.2.2 Pause, Stop, Hide (Level A)	Web: Not Applicable	There is no moving, blinking, scrolling, or auto-updating information that starts automatically.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Not Applicable	Application does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A)	Web: Partially Supports	Link 'Skip to main content' is not available on Sergeant' & Inspector' Q&A page.
2.4.2 Page Titled (Level A)	Web: Supports	
2.4.3 Focus Order (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> • Jump to content control is getting overlapped on Homepage. • Keyboard focus doesn't move to error field on Homepage. • Keyboard focus remains on Sign in control of Homepage. • Keyboard focus doesn't appear on close control of Share link modal dialog. • Keyboard focus remains on share icon of Subscribe page. • Keyboard focus doesn't move to first interactive element on Personal profile sign in page. • Keyboard focus moves to edit field on Create a personal profile page. • Keyboard focus doesn't appear on close control of Citation modal dialog.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Keyboard focus doesn't move to error field on Sergeant' & Inspector' Q&A page.
2.4.4 Link Purpose (In Context) (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Go to the Q&A service link is not descriptive on Homepage. Here link is not descriptive enough on FAQ Page. Show more link is not descriptive enough on Advanced search page. Link is not descriptive enough on Advanced search page. Here link is not descriptive enough on Sergeant' & Inspector' Q&A page.
2.5.1 Pointer Gestures (Level A)	Web: Not Applicable	No multipoint or path-based gestures are used.
2.5.2 Pointer Cancellation (Level A)	Web: Not Applicable	Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.
2.5.3 Label in Name (Level A)	Web: Partially Supports	Visual label and aria-label are different for update control on Advanced search page.
2.5.4 Motion Actuation (Level A)	Web: Not Applicable	Motion Actuation functionality is not applicable for this application.
3.1.1 Language of Page (Level A)	Web: Supports	
3.2.1 On Focus (Level A)	Web: Supports	
3.2.2 On Input (Level A)	Web: Supports	
3.3.1 Error Identification (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Screen reader doesn't announce form field error on Personal profile sign in page. Screen reader doesn't announce page level error on Personal profile sign in Page. Screen reader doesn't announce form field error on Create a personal profile page. Screen reader doesn't announce page level error on Personal Forgot Password page. Error message doesn't display for form field on Homepage. Screen reader doesn't announce page level error on

Criteria	Conformance Level	Remarks and Explanations
		Sergeant' & Inspector' Q&A page.
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> Label is not associated with its edit read only field on Share link modal dialog. Screen reader announces star * for form field on Create a personal profile page. Label is not associated with its edit field on Advanced search page.
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Web: Partially Support	<ul style="list-style-type: none"> Jump to content link is not descriptive enough on Homepage. Meaningful name is not defined for Share control on Subscribe page. Incorrect role is defined for social network link on Subscribe page. Social network links are not descriptive enough on Subscribe page. Placeholder text is not defined for search field on Homepage. Update search button is not descriptive enough on Advanced search page. Title attribute is defined for Save icon on Advanced search page. Two different role is defined for Add term control on Advanced search page. Same name is defined for expand icon on descriptive on Subscribe page. Incorrect aria-label is defined for read-only field on Share link modal dialog. Email this link is not descriptive enough on Share link modal dialog. Incorrect role link is defined on Sign in screen. X is defined for close control on Forgot password page. Name & role are not defined for Advanced search control.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Incorrect aria-label is defined for Search your library's resources on Homepage. • State is not defined for "Search your library's resources" button control on Sign screen. • Incorrect role link is defined for "Sign into an additional subscriber account" on Sign in screen. • Incorrect role is defined for dismiss control on Homepage. • Screen reader announcing the name of the controls twice in Homepage Subject • Name is not defined for the expand element on the left panel in Homepage Subject. • Institute name is not defined on Sign in via your institution Page. • Incorrect role is provided for sign in and contents control in Homepage Subject • Screen reader announces blank on Advanced search page. • Role and state are not properly defined for each element on Advanced search page. • Incorrect name is defined for Search button in Homepage Subject • State is not provided for the Sign in and Contents controls in Homepage Subject • Link doesn't have accessible text on Sergeant' & Inspector' Q&A page. • Screen reader doesn't announce about link in forward navigation on Homepage Sergeants Q&A

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	Blackstone's Police does not include live video and audio content.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Not Applicable	Blackstone's Police does not have any audio content.
1.3.4 Orientation (Level AA)	Web: Not Applicable	
1.3.5 Identify Input Purpose (Level AA)	Web: Partially Supports	Form field doesn't have valid auto complete attribute on Homepage.
1.4.3 Contrast (Minimum) (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> • Element has insufficient color contrast of 3.29 on Homepage. • Placeholder text has insufficient color contrast ratio on Homepage. • Placeholder text has insufficient contrast ratio on Forgot password page. • Element has insufficient color contrast ratio on News page. • Archives element is not visible on News page. • Elements have insufficient contrast ratio on Sign in via your institution page. • Footer links have insufficient contrast ratio on Sergeant' & Inspector' Q&A page.
1.4.4 Resize text (Level AA)	Web: Partially support	<ul style="list-style-type: none"> • Keyboard focus is getting lost after zooming upto 200% on Homepage. • Flyout menu is not getting closed on Homepage. • Keyboard focus moves to hidden element after zooming upto 200% on Subscribe page. • Jump to content link hides the content after zooming upto 200%. • Focus indicator is not appearing properly on Browse control. • Search border has insufficient contrast ratio on Homepage. • Keyboard focus is getting lost after expanding archives element in 200%. • Footer links are not visible after zooming upto 200% on Advanced search page. • Keyboard focus is getting lost on Advanced search

Criteria	Conformance Level	Remarks and Explanations
		<p>page.</p> <ul style="list-style-type: none"> Control is getting disappeared after zooming upto 200% on Sergeant' & Inspector' Q&A page.
1.4.5 Images of Text (Level AA)	Web: Not Applicable	Images of text are not used in this application.
1.4.10 Reflow (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> Keyboard focus doesn't appear on list item after zooming upto 400%. Tooltip is not visible through keyboard after zooming upto 400% on Homepage. Focus indicator is not appearing properly after zooming upto 400% on Homepage. Keyboard focus moves to hidden element after zooming upto 400% on Subscribe page. Jump to content link hides the content after zooming upto 400%. Borders have insufficient contrast ratio after zooming upto 400% on Homepage. Element is getting clipped on Sign in via your institution page. Footer links are not visible after zooming upto 400%. Footer links are not visible after zooming upto 400% on Advanced search page. Keyboard focus is getting lost after zooming upto 400% on Advanced search page. Close button in Cite and Email modal are not fully visible after zooming to 400% in Homepage Subject Tooltip is not visible through keyboard after zooming upto 400% on legal notice page. Control is not visible after zooming upto 400% on Sergeant' & Inspector' Q&A page. Incorrect role is defined for more and browse control on legal notice page.
1.4.11 Non-text Contrast (Level AA)	Web: Partially support	<ul style="list-style-type: none"> Borders have insufficient contrast ratio on Homepage. Checkbox control has insufficient contrast ratio on

Criteria	Conformance Level	Remarks and Explanations
		<p>Create a personal profile page.</p> <ul style="list-style-type: none"> • Visual indicator has insufficient contrast ratio for checkbox control. • Borders have insufficient contrast ratio on Create a personal profile page. • Borders have insufficient contrast ratio on Forgot password page. • Filter border has insufficient color contrast ratio on Sign in via your institution Page. • Outline has insufficient contrast ratio on Quick search page. • Close button has insufficient contrast ratio of 1.9:1 on Quick search page. • • Preview citation combo box border has insufficient color contrast ratio in Homepage Subject. • Border has insufficient contrast ratio on Sergeant' & Inspector' Q&A page.
1.4.12 Text Spacing (Level AA)	Web: Supports	
1.4.13 Content on Hover or Focus (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> • Tooltip text gets disappear on mouse hover on Subscribe page. • Share modal is not getting collapsed after moving to next element on Subscribe page. • Back to top tooltip text gets disappear on mouse hover on Sign in via your institution page. • Tooltip text gets disappear on mouse hover on Save icon.
2.4.5 Multiple Ways (Level AA)	Web: Supports	
2.4.6 Headings and Labels (Level AA)	Web: Supports	
2.4.7 Focus Visible (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> • Keyboard focus indicator is not properly visible on Books control. • Focus indicator is not appearing properly on Share link modal dialog.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Focus indicator is not appearing on Sign in control in Homepage Sergeants Q&A. Focus indicator is not appearing properly on Remember me? checkbox in Homepage Sergeants Q&A
3.1.2 Language of Parts (Level AA)	Web: Supports	
3.2.3 Consistent Navigation (Level AA)	Web: Supports	
3.2.4 Consistent Identification (Level AA)	Web: Supports	
3.3.3 Error Suggestion (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> Page level error doesn't appear for form field on Homepage. Form field doesn't have error suggestion on Homepage. Error suggestion is not descriptive enough on Personal profile sign in Page. Incorrect error suggestion is being displayed on Forgot Password page. Form field doesn't have error suggestion on Sergeant' & Inspector' Q&A page.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Not Applicable	There are no web pages that involve legal commitments or financial transactions, modify, or delete user-controllable data, or submit user test responses.
4.1.3 Status Messages (Level AA)	Web: Partially support	Screen reader doesn't announce filter results on Sign in via your institution page.

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